

As a result of a patient participation group meeting it was agreed to formulate a survey which could be used to monitor how effectively our patients feel the practice is working. The survey was duly developed and was handed out in the months of October and November 2012.

The survey measured the general satisfaction with practice opening times, waiting times satisfaction with reception staff, telephone access etc.

Here are the results of those surveys.

Cumberland House Surgery

Patient Survey Results 2012

